

# FROM DISTRIBUTION

to home delivery

Rhenus' logistics service covers the entire process chain around the production and distribution of electronic household appliances. We work for renowned manufacturers and retail companies in highly modern, tightly secured facilities. Our quality requirements are without compromise. Our IT systems are perfectly tailored for the respective task. The interfaces are designed to enable the connection of new customers in the shortest time.

### Procurement

- Supply chain management
- Distribution from point of production
- Transport control
- Freight cost optimisation
- Customs clearance

### Warehousing

- Goods inwards handling
- Storage, e.g. in specially secured high-rack facilities
- Picking
- Packaging, if necessary palleting as per client instructions



### Distribution

- IT-supported pre-advice of delivery at the retailer
- Transport consolidation
- National and international transport control
- Tracking & tracing via the Internet
- Delivery to branch outlets
- Delivery and installation of appliances for the end consumer ("Two-man delivery")

### Returns management

- Pick-up from the end consumer and retailer
- Repatriation of appliances to the central warehouse
- Classification on the basis of the damage symptoms
- Repackaging and restoring of intact, unused appliances
- Disposal / recycling of badly damaged used appliances