

# OUR SERVICES

## Full Service through to Point of Sale

Procurement, production, distribution – Rhenus' service spectrum covers the entire process chain. With own logistics centres and CODIS, the distribution system specialised in branded products, we can implement blanket-cover deliveries to the retail sector. Our IT systems create maximum transparency and traceability. We maintain strict independence and as neutral provider achieve convincing service standards for our customers – even for manufacturers that are in competition with each other.

- Procurement**
- Coordination of suppliers
  - National and international transport management
  - Customs clearance
  - Quality and volume control
  - Sampling
  - Warehousing

- Warehousing**
- Product-specific storage
  - Computerised inventory management, daily EDI reconciliation
  - Permanent inventory
  - Paperless picking
  - FIFO
  - Consideration of sell-by dates ("First expired, first out")
  - Quality management
  - Customer-oriented transparency through reporting
  - Batch tracking in accordance with EU regulation 178/2002
  - Online batch blocking by the customer via Internet

- Value Added Services**
- Confectioning
  - Set-assembly
  - Price, Pick & Pack
  - Display assembly and stocking
  - Packing of gift packs
  - Barcode label printing
  - Batch tracking even in mixed displays

- Distribution**
- CODIS network
  - Delivery with original dockets
  - Electronic POD archiving
  - T & T
  - DESADV
  - Time-defined deliveries
  - Transport consolidation
  - Deliveries to branches
  - Direct shipments
  - Parcel service
  - Export handling
  - Handling of returns
  - Sampling
  - Warehousing

- Production**
- Pre-Production Support
  - Production provision
  - Plant logistics
  - Distribution from productions site
  - Transfer to the warehouse



**INFORMATION FLOW:** Interfacing of warehouse management and inventory control systems, exchange of stock data, web-based consignment tracking, reporting of key quality figures